

Course title: Advanced Product Knowledge

Course code: PK2

DESCRIPTION

This training course has been designed for personnel in the glass industry who require greater confidence when discussing technical enquiries with architects and specifiers. Participants will gain an appreciation of glass as a functional, aesthetic and structural building material. It will provide them with a fuller understanding of the Pilkington product range.

The course will be more intense than PK1 and has a much higher technical content. Some calculations will be involved.

The course is available in two formats – virtual and physical. Please check which dates apply to which format.

TARGET AUDIENCE

Commercial, sales and technical representatives, estimators, sales executives, design engineers, and others who communicate with architects and specifiers on a regular basis. It will be beneficial to those with a reasonable level of knowledge of glass and some experience of the building industry.

Note. This course is primarily intended for those operating in the UK & Ireland, taking account of product offering and relevant standards and regulations.

CONTENT

Glass strength
Wind, snow and barrier loading specifications
Advanced Thermal insulation and solar control
Advanced Noise control
Sustainability
Thermal safety
European Standards, CE Marking and UK CA Marking
Use of online calculation programs
Specification challenge

DURATION

Virtual course delivered in separate sessions scheduled during a week (each typically one hour long)

Physical course = 3 days*

*approximate finishing time of 1500 on final day

LEVEL

Advanced

DATES

w/c 9th May 2023 (virtual)

3rd – 5th October 2023 (physical)

w/c 20th November 2023 (virtual)

VENUE

Virtual = via Microsoft Teams

Physical = NSG Group European Technical Centre, Hall Lane, Lathom, Lancashire, L40 5UF

(Any change of venue for the physical courses will be notified in advance)

COST

Dependent upon customer account status, a fee may be charged*. Please inquire for more details.

*to be agreed by the appropriate NSG Group sales manager or representative

BOOKING DETAILS

To reserve a place, please contact our Customer Contact Centre:

Email: enquiries@pilkington.com

Or via our website at www.pilkington.co.uk/productknowledge

Additional notes (for the physical course)

Hotel accommodation is not included, but a list of local hotels can be provided upon request. Transport to/from hotels to the venue is not included, but transport for any site visits will be provided.

Lunch and refreshments will be included.

Printed course notes will not be provided, but presentations and support materials will be available in electronic form.

Attendees are advised to bring a lap top or tablet for use with the online calculators during the course.

Version 1.

8th December 2022