Course title: Advanced Product Knowledge
Course code: PK2

DESCRIPTION
This training course has been designed for personnel in the glass industry who require greater confidence when discussing technical enquiries with architects and specifiers. Participants will gain an appreciation of glass as a functional, aesthetic and structural building material. It will provide them with a fuller understanding of the Pilkington product range.

The course will be more intense than PK1 and has a much higher technical content. Some calculations will be involved.

TARGET AUDIENCE
Commercial, sales and technical representatives, estimators, sales executives, design engineers, and others who communicate with architects and specifiers on a regular basis. It will be beneficial to those with a reasonable level of knowledge of glass and some experience of the building industry.

Note. This course is primarily intended for those operating in the UK & Ireland, taking account of product offering and relevant standards and regulations.

CONTENT
Glass strength
Wind, snow and barrier loading specifications
Thermal insulation and solar control
Noise control
Pilkington **Planar**™
Environmental impact / Sustainability
Thermal safety
European Standards and CE Marking
Use of online calculation programs

DURATION
3 days*

*approximate finishing time of 1500 on final day

LEVEL
Advanced

DATES
10 – 12 November 2020

Important note. The course will only take place if it can be provided in accordance with Government and Public Health England guidelines and following a successful risk assessment.

VENUE
NSG Group European Technical Centre, Hall Lane, Lathom, Lancashire, L40 5UF

(Any change of venue will be notified in advance)

COST

Dependent upon customer account status, a fee may be charged*. Please inquire for more details.

*to be agreed by the appropriate NSG Group sales manager or representative

BOOKING DETAILS

To reserve a place, please contact our Customer Contact Centre:
Email: enquiries@pilkington.com
Live Chat via MyPilkington: www.pilkington.co.uk/mypilkington
Or via our website at www.pilkington.co.uk/productknowledge

Additional notes

Hotel accommodation is not included, but a list of local hotels can be provided upon request.
Transport to/from hotels to the venue is not included, but transport for any site visits will be provided.
Lunch and refreshments will be included.
Printed course notes will not be provided, but presentations and support materials will be available in electronic form.
Attendees are advised to bring a lap top or tablet for use with the online calculators during the course.

Version 2.
16th June 2020