

Course title: Product Knowledge
Course code: PK1 online

DESCRIPTION

This online training course has been designed for non-technical personnel or as introductory course for those new to a technical position. It aims to provide participants with the ability to match Pilkington products to the needs of their customers. Detailed technical information on products is not included (see PK2).

TARGET AUDIENCE

Employees of companies engaged in glass processing and/or merchandising or manufacture and/or installation of windows.

Note. This course is primarily intended for those operating in the UK & Ireland, taking account of product offering and relevant standards and regulations.

CONTENT

Flat glass manufacture
Thermal insulation and solar control
Safety and Security
Fire protection
Noise control
Decoration and privacy
Self-cleaning
Special applications

DURATION

Delivered in separate sessions scheduled during a week (each typically one hour long)

LEVEL

Introductory/intermediate

DATES

Week commencing 7th March 2022

(more dates in 2022 to be announced)

VENUE

Virtual – via Microsoft Teams

COST

FREE for customers*

*subject to approval by the appropriate NSG Group sales manager or representative

BOOKING DETAILS

To reserve a place, please contact our Customer Contact Centre:

Email: enquiries@pilkington.com

Or via our website at www.pilkington.co.uk/productknowledge

Additional notes

Printed course notes will not be sent, but presentations and support materials will be issued in electronic form.

Version 1.

15th October 2021