

## **Course title: Fractography**

### **Course code: FRAC**

#### DESCRIPTION

This training course has been designed for personnel in the glass industry who carry out site visits. Participants will gain an appreciation of what to look for when investigating glass fractures and help in determining likely causes of breakage. It will provide them with a fuller understanding of the Pilkington product range.

The course has a high technical content and it is recommended that attendees should have previously attended the Advanced Product Knowledge (PK2) course.

#### TARGET AUDIENCE

Commercial, sales and technical representatives who may need to undertake site visits and help customers determine cause of glass breakage. It will be beneficial to those with a reasonable level of knowledge of glass and some experience of the building industry.

#### CONTENT

Anatomy of a failure origin  
Tools of the trade  
Finding the fracture origin  
Recognising fracture patterns  
Case studies

#### DURATION

Half day\*

\*approximately 1000 –1430

#### LEVEL

Advanced

#### DATES

26 November 2020

#### VENUE

NSG Group European Technical Centre, Hall Lane, Lathom, Lancashire, L40 5UF

(Any change of venue will be notified in advance)

#### COST

Dependent upon customer account status, a fee may be charged\*. Please inquire for more details.

\*to be agreed by the appropriate NSG Group sales manager or representative

#### BOOKING DETAILS

To reserve a place, please contact our Customer Contact Centre:

Tel: 01744-69-2000

Email: [pilkington@respond.uk.com](mailto:pilkington@respond.uk.com)

Live Chat via MyPilkington: [www.pilkington.co.uk/mypilkington](http://www.pilkington.co.uk/mypilkington)

Or via our website at [www.pilkington.co.uk/productknowledge](http://www.pilkington.co.uk/productknowledge)

#### Additional notes

Hotel accommodation is not included, but a list of local hotels can be provided upon request. Transport to/from hotels to the venue is not included, but transport for any site visits will be provided.

Lunch and refreshments will be included.

Printed course notes will not be provided, but presentations and support materials will be available in electronic form.

Attendees are welcome to bring lap tops for use with the presentations and support materials during the course.

Version 1.

3<sup>rd</sup> January 2020