

Claim Notification Form

Customer

Name:	E-mail:
Telephone:	
Order number:	Position number:

<input type="checkbox"/> Wants new glass put into production
<input type="checkbox"/> Do not produce new glass until the case has been processed
<input type="checkbox"/> Only want a credit note and not a new glass

Questions that need to be answered (tick at least one box):

What is the reason for claim:	Where is the damage on the glass:	Set at a distance of 2 meters in normal daylight, is the damage				
	<table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <th style="width: 50%; padding: 5px;">Midt</th> <th style="width: 50%; padding: 5px;">Edge</th> </tr> </table>	Midt	Edge	<table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <th style="width: 50%; padding: 5px;">Little</th> <th style="width: 50%; padding: 5px;">Very</th> </tr> </table>	Little	Very
Midt	Edge					
Little	Very					
<input type="checkbox"/> Impurities	<input type="checkbox"/>	<input type="checkbox"/>				
<input type="checkbox"/> Point error:	<input type="checkbox"/>	<input type="checkbox"/>				
<input type="checkbox"/> Scratches between glass:	<input type="checkbox"/>	<input type="checkbox"/>				
<input type="checkbox"/> Fog formation between glasses						
<input type="checkbox"/> Other errors	Type of error:	Other errors:				
<input type="checkbox"/> Breakage	Cause:	Other causes:				

Comment:



Pictures of Advertised Glass (Minimum 3)

Send everyone as attachments.

Photo requirements:

- One of the whole glass.
- For the reason of complaint.
- Entire rack (Important for breakage, packing/transportation).
- With measure of Scratch/Point error.
- With measurements of claim area.
- Production tag image

Date:

Signatur: