

Please complete all the details below and on the next page, and either:

fax it FREE to 0800 234 6549 or post it FREE to The Pilkington Green Card, Customer Services, FREEPOST RRLU-GHGK-UGGT, c/o Contis Group First Floor Navigation House, Belmont Wharf, Skipton BD23 1RL. For assistance call 0800 234 6561.

How many cards do you need? Number of personalised cards required is

Card Holder's Name (as you want it to appear on each card):

1.	4.
2.	5.
3.	6.

Note: If you would like additional personalised cards and/or an individual monthly limit placed on any card(s) please supply the details on a separate sheet.

### Please tell us about your business

#### Account details

Account Name:	
Account Address:	
<input type="text"/>	
Town:	Postcode:
Daytime Tel No:	
Mobile Tel No:	
Fax No:	
Finance Contact:	
Amount of credit required at any one time: £ <input type="text"/>	

Email Address:	
TICK HERE <input type="checkbox"/> if you would like to receive The Pilkington Green Card offers and updates via email.	
Registered Name: (if different from opposite)	
Registered Address: (if different from opposite)	
<input type="text"/>	
Town:	Postcode:
Registered No: (Limited Companies, PLCs and registered charities)	
(Name of someone who we can contact if we have a query regarding this application and to whom statements are sent)	
Contact Name:	
Purchasing Contact:	
Pilkington Branch:	
Sales Representative:	

### Type of Business/Organisation

Partnership: <input type="checkbox"/>	Sole Trader: <input type="checkbox"/>	Other: <input type="checkbox"/>	Ltd / PLC: <input type="checkbox"/>	Charity: <input type="checkbox"/>
Partner / Sole Trader please enter home address details in Box [A] below				
School / Government Department / Local Authority / NHS:			If "Other" please specify:	
Trade / Profession:			VAT No:	
Date Established:	MM	YY	No of employees:	Number of YEARS trading in the UK:
Have you got an existing Pilkington Account?			YES / NO	
Account No:			If "Other" please specify:	
Market Sector(s):	Home Improvements <input type="checkbox"/>	Local Authority <input type="checkbox"/>	Commercial <input type="checkbox"/>	Other <input type="checkbox"/>
Products / Services:			If "Other" please specify:	
Windows <input type="checkbox"/>			Doors <input type="checkbox"/>	Conservatories <input type="checkbox"/>
Other <input type="checkbox"/>			If "Other" please specify:	
Activity: <input type="checkbox"/> Manufacturer <input type="checkbox"/> Supplier <input type="checkbox"/> Installer <input type="checkbox"/> Profiler <input type="checkbox"/> Framemaker <input type="checkbox"/> IGU Manuf. <input type="checkbox"/> Toughener <input type="checkbox"/> Merchant <input type="checkbox"/> Glazier <input type="checkbox"/> Other				
If "Other" please specify:				

### [A] Please complete this section if you are a PARTNERSHIP or SOLE TRADER

1. First Name:	Surname:	2. First Name:	Surname:
Home Address:		Home Address:	
<input type="text"/>		<input type="text"/>	
Town:	Postcode:	Town:	Postcode:
Daytime Tel No:		Daytime Tel No:	
Time at Address: [Y] [M]	Date of Birth: DD MM YY	Time at Address: [Y] [M]	Date of Birth: DD MM YY

If less than 3 years please complete your previous address in the next box. Please provide details of any other partners on a separate sheet.

## Instruction to your Bank or Building Society to pay by DIRECT DEBIT

Please complete this form and send it to: The Pilkington Green Card, FREEPOST RRLU-GHGK-UGGT, c/o Contis Group, 1st Floor Navigation House, Belmont Wharf, Skipton BD23 1RL.

Name and full postal address of your Bank/Building Society

To the Manager:

Town:  Postcode:

Name(s) of Account Holder(s):

Branch sort code

Bank/Building Society Account Number

Banks and Building Societies may not accept Direct Debit Instructions for some types of account.

Originator's Identification Number

710415



Reference Number

Instruction to your Bank or Building Society.

Please pay GTP Solutions Ltd re Pilkington United Kingdom Ltd Direct Debits from the account detailed in this instruction subject to the safeguards assured by the Direct Debit Guarantee. I understand that this Instruction may remain with GTP Solutions Ltd re Pilkington United Kingdom Ltd and, if so, details will be passed electronically to my Bank/Building Society.

Signature (s):

Date:

### IMPORTANT – USE OF YOUR INFORMATION YOU HAVE A RIGHT TO KNOW HOW WE WILL USE YOUR PERSONAL INFORMATION. IT IS IMPORTANT THAT YOU SHOULD READ THE INFORMATION HEADED "CREDIT REFERENCE AGENCIES, BANK REFERENCES & FRAUD PREVENTION AGENCIES" OF THE TERMS AND CONDITIONS BEFORE YOU SIGN.

In the signing of this Agreement You will be confirming that You have read the section below headed "Use of Your Information" including "Credit Reference Agencies, Bank References and Fraud Prevention Agencies". By signing this application You agree that We can use Your information in this way. You have the right under the Data Protection Legislation and upon payment of a fee to ask for a copy of the information We hold on You and to have inaccuracies corrected. You also have the right of access to Your personal records held by Credit Reference Agencies We will supply their names and addresses upon request to Pilkington Green Card Customer Service, FREEPOST RRLU-GHGK-UGGT, c/o Contis Group, 1st Floor, Navigation House, Belmont Wharf, Skipton, BD23 1RL

#### Declaration and Signature

- I have read the Data Protection statements which I confirm I consent to.
- I apply to re Pilkington UK Ltd for a Pilkington Green Card.
- I confirm that the Pilkington Green Card will be used only for the purchase of goods & services for trade purposes and will not be used for purchases for any other purpose.
- I have read the Pilkington Green Card Terms & Conditions below which I accept & agree to be bound by.
- I confirm the information given when applying for this Account is correct and Pilkington UK Ltd and its agents may rely on it.
- I confirm that I am authorised to bind the Account Holder to this Agreement by signing it.
- I confirm that I am authorised to provide details on each of the named individuals marked in Section 'A' (if any) and to sign this declaration on their behalf.

Should you wish to pay by an alternative method please tick here

Pilkington Green Card Terms & Conditions  
The agreement between You and Pilkington UK Ltd is a company incorporated under the laws of England, with a registered office at Pilkington UK Ltd, Prescott Road, St Helens WA10 3TT is contained in these Terms and Conditions, Pilkington UK Ltd Standard Terms of Business and Your completed application form. If there is any conflict between these documents these Terms and Conditions will prevail.

1. Definitions
  - \*Account means the Pilkington UK Ltd Card Credit Account.
  - \*Account Holder means the person or organisation identified against "Account Name" in the Account Details.
  - \*Agreement for Credit means the agreement that You are entering into with Us to open Your Pilkington UK Ltd Card Account that incorporates these Terms and Conditions.
  - \*Card means a Pilkington UK Ltd Card(s) issued in accordance with these Terms and Conditions.
  - \*Card Holder means any person issued with a Card by Us at Your request.
  - \*Direct Debit Payment Date means the date on which monies due will be collected automatically by Direct Debit. The Direct Debit will be collected on or within three working days after the specified due date as advised on the statement.
  - \*GTP means GTP Solutions Ltd.
  - \*Outstanding Balance means the total of all monies owed. The amount which would be the Present Balance together with any further transactions notified.
  - \*Present Balance means the amount outstanding by You at the end of the statement period. This includes previous balance plus purchases, interest and charges accrued during the current period less any payments, refunds or goodwill credits accrued during the current period.
  - \*Previous Balance means the Present Balance as shown on Our previous statement.
  - \*Standard Terms of Business means the standard terms and conditions of Pilkington UK Ltd, a copy of which are available on written application to the Company Secretary at Pilkington UK Ltd, Prescott Road, St Helens WA10 3TT.
  - \*Pilkington UK Ltd means Pilkington UK Ltd, being a company registered in England under registration no 1417048 with a registered office of Pilkington UK Ltd Prescott Road, St Helens WA10 3TT.
  - \*We/Us/Our means Pilkington UK Ltd, its successors or anyone else appointed by Us to operate Your Account.
  - \*You/Your means the Account Holder.

2. Issue of a card
  - i. If We accept Your application, We will open an Account in Your name and issue You with a Card for each director, partner or employee nominated by You in writing.
  - ii. You are entitled, subject to these Terms and Conditions, to allow Card Holder's to use the Card issued to them for payment for goods or services supplied by Us (and such other companies which We may specify from time to time) up to the credit limit set by Us for Your Account.
  - iii. All Cards will at all times remain Our property (or the property of such other company as we may from time to time specify) and must be returned immediately upon request, cut in half across the magnetic strip or chip. We may upon immediate notice suspend or restrict the right of all or any Card Holder(s) to their Card and may cancel all or any of the Cards at any time.
  - iv. You must ensure that all Cards are signed by the Card Holder nominated by You upon receipt and will not use that Card nor part with possession of it before it has been signed.
  - v. Whenever You or a Card Holder uses a Card to purchase goods from Pilkington UK Ltd we will debit Your Account with the amount of each transaction, even when, by exception, such purchase is in excess of the Account credit limit or, when applicable, an individual Card Holder's credit limit. This will not constitute our approval of an increase in Your Account credit limit or the individual Card Holder's credit limit.

3. Use of a card
  - i. Your use of the Card will amount to Your irrevocable acceptance of Our Terms and Conditions.
  - ii. We will be entitled to treat any signed application received by fax as though We had received an original signed application form.
  - iii. We will be entitled to treat any application form received electronically as though We had received an original signed application form.
  - iv. Cards are to be used only for the purchase of goods and services for Trade purposes and must not be used for purchases for any other purpose.
  - v. If an amount is debited to Your Account through use of the Card or by authority of You or an additional Card Holder, the transaction will be valid even if there is no sales voucher or the transaction is contrary to these Terms and Conditions.
  - vi. We may accept as sufficient authority to debit Your Account an instruction telephoned or otherwise given to Us by a person who identifies Your Account and who represents themselves to be You or a person authorised by You.
  - vii. If You or any additional Card Holder authorise a delivery to be made to a place where neither You nor an additional Card Holder is present at the time of delivery, the delivery will be properly made without the signature of You or an additional Card Holder.
  - viii. The Card Holder must not use the Card before or after the period in which it is stated to be valid or after any cancellation or withdrawal notification is given by us.
  - ix. Card(s) are only valid at Pilkington UK Ltd.

4. Credit limits
  - i. Your credit limit for an Account is subject to approval by Us. We may notify You of a change of Your credit limit from time to time.
  - ii. Credit limits are approved for the Account and must be shared with any additional Card Holders.

5. Payments
  - i. Soon after the end of each month We (or GTP on our behalf) will send you a statement showing the cost of purchases made and any other charges to which we are entitled under this Agreement up to and including the end of the month. You will check the statement carefully as soon as you receive it and will raise any queries with Us within 5 working days.
  - ii. The full amount shown as the Present Balance on the statement (the "Present Balance") must be paid on or before the 1st of the month next but one after the month to which the statement relates (the "Payment Date") (so that, for example, the amount shown on a statement for September must be paid in full by the next following 1st of November). If payment of the Present Balance is not made in full by the Payment Date We reserve the right to charge interest at 2.5% over the Bank base rate commencing on the following day and continuing until the amount and interest are paid in full.
  - iii. In the event of failure to pay on the Payment Date We reserve the right for the full Outstanding Balance of the Account becoming payable immediately and interest will accrue on the full Outstanding Balance from the date of the first failure to pay until the Outstanding Balance is paid in full.
  - iv. We reserve the right to charge a fee to You for any unpaid Direct Debit or late payment.
  - v. If we amend or cancel Your Direct Debit Instruction You must immediately inform Us. You will ensure that a valid Direct Debit Instruction is in place at all times.

Signed on behalf of (COMPANY):

Signature:

PRINT name:

OFFICE USE ONLY

#### Marketing

Your details may be used in future re Pilkington UK Ltd mailings, if you want to receive information on other products and services you may indicate this by ticking the box.

- vi. We reserve the right to debit Your Account with the costs of any actions We take to recover any overdue amounts. Payment must be made to Pilkington UK Ltd.
- vii. You will pay all reasonable expenses incurred by Us that may arise directly or indirectly as a result of a breach of these Terms and Conditions.
- viii. The whole of the Outstanding Balance will become immediately due and payable on demand if You become bankrupt or die; or a) being a limited company, if You have a petition for the making of an administration order or for compulsory or voluntary liquidation presented or a receiver is appointed over all Your assets; or b) if You cease to trade or threaten to cease to trade; or c) if You fail to observe or perform any of these conditions.
- ix. On the occurrence of any of the events referred to in sub-clause 5(viii) above Your obligations will remain in full force and effect until such time as duly satisfied.
6. Closing the Account
  - i. You may close Your Account by giving Us written notice, returning all Cards and paying the Outstanding Balance including any purchases and/or other charges debited to Your Account and including interest and costs until we receive all Cards that have been issued. Cards must be cut in half across the magnetic strip or chip before being returned.
  - ii. We may at any time suspend the use of your Account or close your Account and require You to return all Cards and pay the Outstanding Balance by giving Us written notice. If we close Your Account You will be required to pay the Outstanding Balance including any purchases and/or other charges debited to Your Account and including interest and costs until we receive all Cards that have been issued. Cards must be cut in half across the magnetic strip or chip before being returned.
7. Lost, stolen or misuse of a card
  - i. If any card issued for Your Account is lost, stolen or misused You must immediately notify Us on 0800 234 6563. You will indemnify Us for any loss, liability or costs We incur arising out of any such loss, theft or misuse. Cards that are altered, amended, defaced, damaged or copied are invalid. (We may make a small administration charge to replace Cards).
8. General
  - i. You agree to notify Us immediately in writing should a Card Holder cease to be authorised by You to use a Card and of changes to Your address or Bank details.
  - ii. To provide evidence of a business transaction and/or monitoring quality control or for staff training purposes telephone calls and electronic communications may be monitored and recorded.
  - iii. We will not be liable in any way should you or a Card Holder be unable to use the Card or if We are unable to comply with our obligations under this Agreement due, either directly or indirectly, to any industrial action or data processing or transmission link failure or any other cause beyond Our reasonable control.
  - iv. We may vary these Terms and Conditions by giving You Not less than seven days' written notice at any time. Any waiver or indulgence granted by Us shall not affect Our rights.
  - v. We may transfer Our rights and/or obligations under this Agreement, but this Agreement shall be personal to You and You will not permit any person other than the Card Holder to use the Card issued to them by Us.
  - vi. This Agreement will be governed by the laws of England and Wales.
  - vii. We reserve the right to charge an administration fee for copy invoices, copy statements or Business references.

**USE OF YOUR INFORMATION**  
Use of Agents  
GTP Solutions Ltd (registered no. 0394179) ("GTP") RRLU-GHGK-UGGT, C/o Contis Group, 1st Floor, Navigation House, Belmont Wharf, Skipton, BD23 1RL will be responsible on behalf of Pilkington UK Ltd for processing this application, issuing statements and processing payments due in respect of Your use of the Account You accept that GTP will be processing information about You and the conduct of Your Account as set out in these Terms and Conditions and that the Direct Debit Instruction authorises Your Bank or Building Society to make payments to GTP.

**Credit Reference Agencies, Bank References and Fraud Prevention Agencies**  
Before entering into and during this agreement, GTP on Our behalf may undertake a search with a licensed credit reference agency before accepting your credit application. We may also make enquiries about the principal directors or proprietors with a licensed credit reference agency. The credit reference agency will record these searches for others to view. We will monitor and record information relating to your business credit performance and such records will be made available to licensed credit reference agencies and other organisations to assess applications for credit. Details about You and those of whom You are financially linked may be used only to help make credit decisions on You (including this application) or on members of Your household or occasionally for fraud and money laundering prevention or to trace debtors. It is important that you give us accurate and complete information. We may check your details with fraud prevention agencies and if you give us false or inaccurate information and we suspect fraud, we will record this. We may use a credit scoring or other automated decision-making system when assessing Your application. We may also obtain a reference from Your Bank in order to support Your application.

If you do not repay in full and on time, we may inform credit reference agencies who will record the outstanding debt. Please write to Pilkington Green Card Customer Service, Freeport RRLU-GHGK-UGGT, C/o Contis Group, 1st Floor, Navigation House, Belmont Wharf, Skipton, BD23 1RL if you want to have details of those credit reference and fraud prevention agencies from whom we (or GTP on our behalf) obtain and to whom we pass information about you.

**Who holds information about you and disclosure of your details to others**  
For the purposes of administering Your Account, information about You, and the conduct of Your Account will be held on record by Pilkington UK Ltd and GTP to process payments and administer Your Account as set out in these Terms and Conditions. We or any Pilkington UK Ltd associated company may also process your information for the purposes of internal Accounting and for market/statistical analysis and market research purposes. We may disclose any information relating to Your Account where We are required to do so by law or any authorised body or any organisation appointed by us to administer the Account or to any party to whom We may transfer the whole or any part of our business (including the right to receive payments from you).

**Marketing**  
Information about You and Your Account may be used by Us or passed to companies associated with Us and carefully selected third parties for marketing to You of other products or services which We think may be of interest to You. These may be offered by letter, telephone or other electronic media such as email and/or SMS. If you want to receive information on other products and services, You may indicate this by ticking the box located above under the heading "Marketing" near where you sign the application for your account.

OFFICE USE ONLY



**PILKINGTON**

You can fax the form FREE to 0800 234 6549 or post it FREE to:

The Pilkington Green Card, FREEPOST RRLU-GHGK-UGGT, c/o Contis Group, 1st Floor Navigation House, Belmont Wharf, Skipton BD23 1RL.